



3550 E. 93<sup>rd</sup> Street  
Cleveland, Ohio 44105  
216-271-7111

### Hours

Mon - Thurs.  
9:30am - 2:30pm  
Friday  
9:30am - 4:00pm  
Saturday  
9:30 - 12:30pm

### BOARD OF DIRECTORS

Tyrone McGuinea,  
Chairman

Everette Mitchell Jr.,  
1<sup>st</sup> Vice Chair

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# Money Matters

"Serving the county but focused on you"

Since 1952

[www.FAITHCU.com](http://www.FAITHCU.com)



## Loan Specials

**Birthday Loan Special** – We still want to celebrate you! During the month of your birthday any member with an account open at least 1 year, a minimum of 3 direct deposits and in good standing may borrow \$500 - \$1000. There is no application fee, or credit check required. Happy Birthday and enjoy your day!

Apply today online at [www.FaithCU.com](http://www.FaithCU.com), or stop by and apply in person at Faith Community United Credit Union, 3550 E. 93rd Street. Remember to have "Faith" in your finances.



### DUE TO COVID-19

EFFECTIVE MARCH 24, 2020

WE ARE TEMPORARILY CHANGING OUR LOBBY HOURS. PHONE AND ONLINE SERVICES ARE STILL AVAILABLE

MONDAY, WEDNESDAY - CLOSED  
TUESDAY, THURSDAY 9:30AM - 2:30PM  
FRIDAY 9:30 - 4:00PM - SATURDAY 9:30 - 12:30PM  
(SUBJECT TO CHANGE)

WE ARE  
HERE  
FOR YOU

### COVID-19 LOANS - FAITH IS STILL HERE FOR YOU

We know these are challenging times and we want you to know Faith Community United Credit Union is here for you. Our plans are to continue to serve you, and if you have any extenuating circumstances please feel to contact us directly. We will be offering up to \$2500 to assist with your emergency financial needs, rules will apply. Call 216-271-7111 ext.112 for more information.



When you qualify for a loan at Faith, you will also qualify for a **VISA** card with a **\$300 minimum credit line.**

Pay day loans and Birthday loans are excluded, other rules may apply.



### Rebranding is coming!!

Great things are coming to FAITH! Look for our fresh new logo and website coming soon. We are on the move! Look for us on social media!



\*\*\*NOTE DIVIDENDS ON THIS MONTH'S STATEMENTS\*\*\*



Phone: 216-271-7111  
 Fax: 216-271-7488  
[www.faithcu.com](http://www.faithcu.com)

**24-Hour Account Access**  
**855-246-3019**

**Report lost or stolen cards**  
 Visa: 844-398-4332  
 ATM/Debit: 800-472-3272  
 CU-Money: 877-850-9650

**FAITH SERVICES**

- Checking Accounts
- Savings Accounts
- Certificates of Deposits
- Business Accounts
- Financial Counseling
- Home Banking
- Mortgage Loans

**\*CLOSED HOLIDAYS\***

**Friday, April, 10th**  
 closing at 2:30 Good Friday

**Monday, May 25th**  
 Memorial Day

**Friday, July 3th**  
 Independence Day



★ **Info Line Number** ★

For 24 hour account information dial our info line at **1.855.246.3019**. Enter your account number, PIN and follow the prompts. It is secure and features more information and options.



**Now is the Time for a Home Improvement Loan**

If you have been putting off that kitchen update or bath addition, wait no longer. With the increase in home prices and rarely better loan rates, make this the year you add value to your home. Whether it is converting the basement into a "man cave", updating a bathroom or finally getting the kitchen of your dreams, a Home Improvement Loan from (Credit Union name) can make it happen. Our great rates and the flexible terms may make getting your home improvement loan easier than choosing your counter tops or paint colors!  
 No matter what the size of the job, from updating a bathroom to renovating and expanding the entire house, do your homework before you hire a contractor!

Then, ask for a list of references and contact the ones at the bottom of the list as well as the top. Ask the references if they would hire the contractor again and what they would change if they could do it over again. Ask for estimates in writing. Then call or stop by the credit union to apply for your loan. You have waited long enough to enjoy all the comforts of home.

**Small Business Help**

Faith Community United Credit Union along with the US Government are concerned about your small businesses. To help protect your business, there may be funds available to help you survive during the COVID-19. The Paycheck Protection Program is implemented by the Small Business Administration with support from the Department of the Treasury.  
 For more information visit [www.sbs.gov](http://www.sbs.gov) or [www.coronavirus.gov](http://www.coronavirus.gov).



For additional COVID-19 information, visit [coronavirus.ohio.gov](http://coronavirus.ohio.gov).  
 For answers to your COVID-19 questions, call 1-833-4-ASK-ODH (1-833-427-5634).



Stay home when you are sick  
 Avoid contact with people who are sick  
 Get adequate sleep and eat well-balanced meals  
 Wash hands often with water and soap (20 seconds or longer)  
 Dry hands with a clean towel or air dry your hands  
 Cover your mouth with a tissue or sleeve when coughing or sneezing  
 Avoid touching your eyes, nose, mouth with unwashed hands or after touching surfaces  
 Clean and disinfect "High-Touch" surfaces often  
 Call before visiting your doctor  
 Practice good hygiene habits

**COVID-19 and Anxiety**

**Ways to Cope with Strong Feelings Related to COVID-19**

Ohio Department of Health Director Amy Acton, M.D., MPH, strongly offers these recommendations for coping with anxiety related to the COVID-19 outbreak:

Remember that distress, anxiety, fear, and strong emotions are normal in times of distress or crisis. Remind yourself and others that these feelings will fade.

Get information from a trusted source, such as [coronavirus.ohio.gov](http://coronavirus.ohio.gov) or by calling the Ohio COVID-19 call center at 1-833-4-ASK-ODH (1-833-427-5634).

Learn and follow tips for preparing for and responding to COVID-19.  
 Learn and follow tips on how to prevent COVID-19.

Avoid excessive exposure to media coverage of COVID-19. It is important to get good information to help you prepare and respond, but don't overwhelm yourself or your family with information.

Eat nutritious food, exercise, get adequate sleep, stay hydrated, avoid alcohol and drugs, and make time to relax and unwind. Incorporate stretching or meditation into your routine. Take deep breaths when feeling overwhelmed.

Stay connected with friends and family. Discuss your concerns and be supportive of theirs.

Keep participating in hobbies/activities that do not expose you to close contact with others in confined spaces.

If you have a mental health condition, continue with your treatment plan and monitor for any new symptoms. Call your healthcare provider with any concerns.